

Customer Feedback Report

For: Next Constructions - Existing Clients



CUSTOMERCAREINTERNATIONAL

Report Number 23 to 23

Report Number: 23

Report Date: 15/07/09

Archengine

Contact:	Leonie Clark	Reference
Address	Level 5, 13 Kirkton Rd Suburb: Darlinghurst State: NSW Post code: 2010	Phone No 02 8354 1471
Purchase Category	Residential Construction	
Purchase Description	Tender process for 7 Pickering Lane Woollahra?	

TENDER	Rating				
	EXCELLENT	GOOD	FAIR	POOR	BAD
Staff: Joseph Di Girolamo Lyle Harris	Customer Comments: When asked about our tender process, Leonie said she was pleased with our tender and also with the timeframe for delivery. Leonie said the tender was very thorough and very professional. Leonie also said everything was outlined clearly to her. This project is still in the decision process and it is the first time Leonie has dealt with us. Based on the service she has received so far, Leonie would recommend us to others.				

SERVICES CO-ORD	Rating				
	EXCELLENT	GOOD	FAIR	POOR	BAD
Staff: N/A	Customer Comments: N/A.				

VALUE PROPOSITION	Rating				
	EXCELLENT	GOOD	FAIR	POOR	BAD
Staff: N/A	Customer Comments: N/A.				

Would you recommend us to others? YES NO N/A

Customer Suggestions:

Customer Care International Comments:
Leonie is very pleased with the service she has received during the tender process. She said everything was outlined clearly to her and our tender was very thorough and very professional. Leonie would recommend us to others.