

Customer Feedback Report

For: Next Constructions - Existing Clients



CUSTOMERCAREINTERNATIONAL

Report Number 2 to 2

Report Number: 2

Report Date: 23/01/09

Cerno Management

Contact: Paul Di Cristo	Reference
Address	Phone No (02) 9279 0894
Suburb: State: Post code:	
Purchase Category Client - post job	
Purchase Description - n/a	

Rating

TENDER

EXCELLENT	GOOD	FAIR	POOR	BAD
-----------	-------------	------	------	-----

Staff: N/A	Customer Comments: When I asked Paul about the tender, he commented that he doesn't see the tender or the details, as this isn't his area.
----------------------	--

Rating

SERVICES CO-ORD

EXCELLENT	GOOD	FAIR	POOR	BAD
-----------	-------------	------	------	-----

Staff: Gerry Amorelli Joseph Di Girolamo	Customer Comments: There were no defects or incompletes along the way that Next Constructions had to address or deal with. Paul said the project was completed to his satisfaction and on time. Everything went smoothly and we were able to keep to schedule. Paul said the meetings were very good in this regard.
---	--

Rating

VALUE PROPOSITION

EXCELLENT	GOOD	FAIR	POOR	BAD
-----------	-------------	------	------	-----

Staff: N/A	Customer Comments: Paul didn't think we needed to change or improve anything at all. What he found good about dealing with Next Constructions was the promptness with which we attended to everything. Paul said he would be happy to recommend us to others.
----------------------	---

Would you recommend us to others? **YES** NO N/A

Customer Suggestions: No suggestions offered by customer.

Customer Care International Comments: Everything went very smoothly with this project. It was completed on time and to Paul's satisfaction. There were no problems along the way and Paul appreciated our promptness in attending to everything. He would recommend us to others.
