

Customer Feedback Report

For: Next Constructions - Existing Clients



CUSTOMERCAREINTERNATIONAL

Report Number 19 to 19

Report Number: 19

Report Date: 01/07/09

Fibrent Pty. Ltd.

Contact: Frank Sicari	Reference
Address Suburb: State: Post code:	Phone No 97009700
Purchase Category Residential Refurbishment	
Purchase Description How was the tender process for 6 Latimer St Bellevue Hill?	

TENDER	Rating				
	EXCELLENT	GOOD	FAIR	POOR	BAD
Staff: Joseph Di Girolamo Lyle Harris Mark Di Noia	Customer Comments: With regard to our tender, Frank said it was absolutely great, clear and accurate. Frank didn't have time to speak at length today, but he summarised by telling me that he is extremely happy with all aspects of our service. Frank said our service has been superb and he didn't need me to follow up on anything for him. He would most certainly recommend Next Constructions to others. Frank also said he would answer "excellent" to any questions I had about Next Constructions.				

SERVICES CO-ORD	Rating				
	EXCELLENT	GOOD	FAIR	POOR	BAD
Staff: N/A	Customer Comments: N/A.				

VALUE PROPOSITION	Rating				
	EXCELLENT	GOOD	FAIR	POOR	BAD
Staff: N/A	Customer Comments: N/A.				

Would you recommend us to others? YES NO N/A

Customer Suggestions:

Customer Care International Comments:
Frank said all aspects of our service have been superb and he would answer "excellent" to any questions I had about Next Constructions. He would most certainly recommend Next Constructions to others.